

Headlines**Good performance or trends****2011/12 Year End**

- Increase in the number of Park & Ride passengers, whilst bus passenger numbers remain stable.
- Slight increase in the numbers using car parks.
- Condition of roads in York has improved over the past 5 years.
- Increase in the number of people cycling in the city.

Areas of concern or in need of improvement**2011/12 Year End**

- Address traffic congestion through providing quality alternatives.
- Whilst the percentage of buses running on time has increased significantly, it is still a concern.

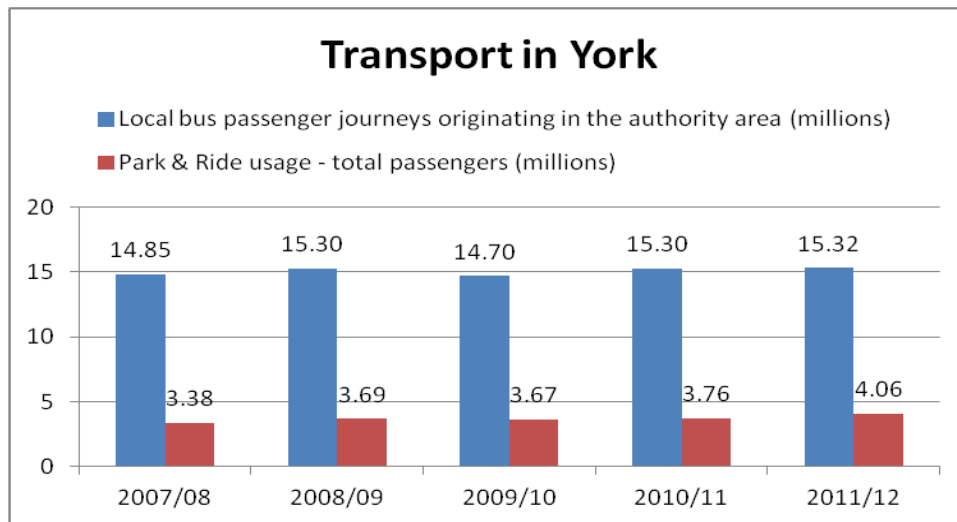
Performance	07/08	08/09	09/10	10/11	11/12	Target	Trend
Transport							
Local bus passenger journeys originating in the authority area	14.85 m	15.3m	14.7m	15.3m	15.32m Provisional	Not set	Stable
Park & Ride Usage - total passengers	3.38m	3.69m	3.67m	3.76m	4.06m	Not set	Increase
Percentage of bus services running on time	N/A	63.30%	67.70%	74.00%	Available July 2012	65.40%	Increase
Congestion - average journey time per mile	N/A	3 min 24 secs	3 min 19 secs	3 min 17 secs	Not available	Not set	Decrease
Parking - number using off street car parks	1.09m	1.68m	1.60m	1.60m	1,622,538	No target	Increase
Number of people cycling (12hr count of cyclists from city centre monitoring sites)	13,291	13,030	12,637	13,853	Not available	Not set	Increase
Road Maintenance							
Principal roads where maintenance should be considered (lower is better)	4%	3%	4%	3%	2%	3%	Decrease
Non-principal roads where maintenance should be considered (lower is better)	10%	9%	6%	5%	6%	6%	Stable

Actions

- The Intelligent Travel York programme was launched to the general public in January 2012. Supported by the Local Sustainable Transport Fund (LSTF) the programme aims to improve sustainable travel in the city between July 2011 and March 2015.
- A report on Improving Movement in the city centre was taken to Decision session in December 2011 with proposals to consult on foot streets hours, disabled parking and inclusion of Fossgate approved. A questionnaire has been drafted for extending hours and including Fossgate in the pedestrianised area.
- 20mph programme report went to Cabinet in May 2012, with plans to roll out 20mph speed limits to residential areas across the city.
- Secured DfT Better Bus Area Fund to improve bus services in the city, including the launch of a smartcard ticket, improve reliability of buses in the city centre, create 5 bus interchanges across the city centre and improve information for passengers. Also, promised changes to the FTR bus service were delivered this year.
- Access York Phase 1 funding secured for phase one of the Access York initiative to increase Park and Ride sites from 5 to 7. Completion of the scheme is scheduled for April 2014.
- Cycling network review report went to Decision Session in May, with the outcome being to adopt a more up-to-date orbital cycle network which will be fed into the LDF.
- The Quality Bus Partnership involves working with bus operators in progressing the development of a multi-operator ticket which will enable people to make a journey involving different bus operators but using a single ticket. Work with bus operators is being undertaken to examine new partnership/contractual arrangements to improve all aspects of bus travel. A report on progress of Contract option work is due in July 2012. Paper based tickets are due for implementation June 2012.

Performance

Public transport: Provisional bus passenger numbers are stable compared to last year, 15.32 million compared to 15.30 million in 2010/11. Passenger numbers for 2010/11 have been recalculated, however figures for previous years are not comparable. Park & Ride usage increased this year, from 3.76 million in 2010/11 to 4.06 million. Park & Ride figures up to and including 2010/11 have now been re-calculated to give comparable data.



Bus punctuality figures for 2011/12 will be available later in the year. In 2010/11 bus punctuality and waiting times improved from 67.7% of bus services running on time in 2009/10 to 74%. Last year's figures were produced using GPS tracking through ACIS 'Operator Reports', instead of the manual surveys used in previous years.

Parking: The number of people using car parks increased by 1.7% this year, 1.62 million compared to 1.60 million in 2010/11.

Cycling: Cycle thefts in the city are down by 42% this year - 959 compared to 1,366 in 2010/11 and below the target of 1,064. York experiences a high number of cycle thefts, largely because of the high number of cyclists. Thefts are particularly concentrated in the city centre and university areas. Operation Spoke has now UV marked or registered 5,000 bikes in York to deter and catch thieves.

Road maintenance: The percentage of principal and non-principal roads where maintenance should be considered has remained stable this year (2% and 6% respectively, compared to 3% and 5% in 2010/11). Targets for the coming year will be to maintain this level, but this will be a significant challenge given the reduced budget.

Recent changes that affect this priority